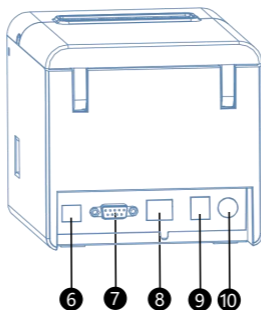
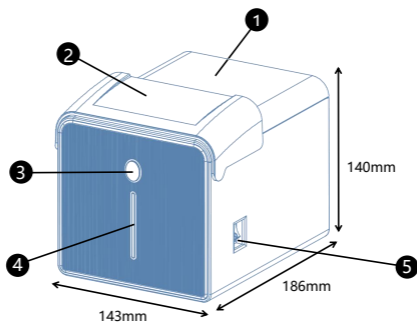


Kitchen Thermal Printer

Manual Guide

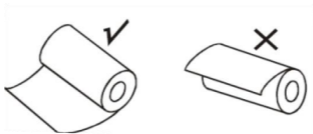
Part Names



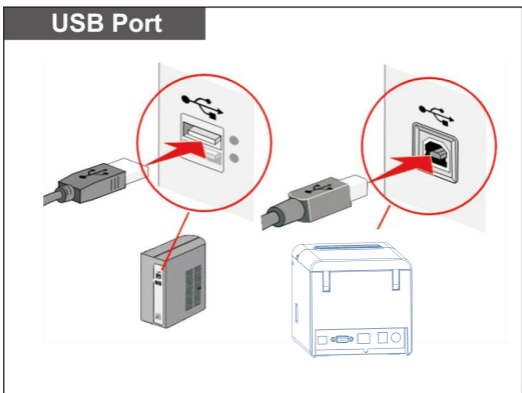
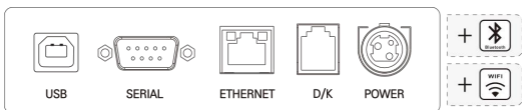
- | | | | |
|----------------|--------------------|-----------------|-------------|
| ① Paper house | ② Waterproof cover | ③ Feed button | |
| ④ Status light | ⑤ Power button | ⑥ USB | ⑦ RS232/COM |
| ⑧ LAN | ⑨ RJ11 | ⑩ Power/Adapter | |

Communication Methods

Ensure all the cables connected correctly(e.g. USB cable/Ethernet cable/Serial cable). Open the cover and load the paper rolls (Paper Loading Direction as below)

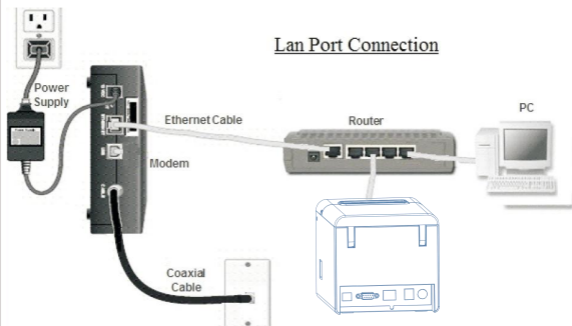


Connect Printer

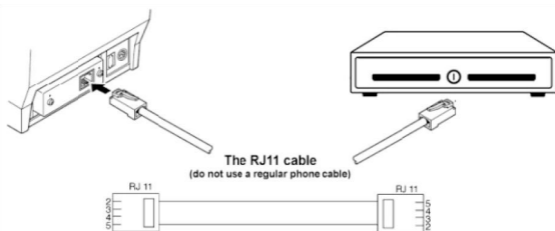


LAN Port

Lan Port Connection



CASH DRAWER PORT (RJ11 CABLE)



Self Test

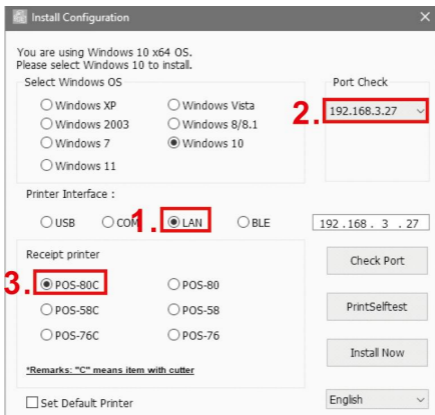
Printer connected power and keep off status, then press the "FEED" button and turn on the power, after hear the beeper sounds, release "FEED button", first page will be printed, the second press in 2s for code page printing.

LAN Port Driver Installation



- 1.Double-click "POS Printer Driver V8.11"
- 2.LAN driver installation

1)Select LAN port and printer type.

The screenshot shows the 'Install Configuration' window for the POS Printer Driver. It contains several sections: 'Select Windows OS' with radio buttons for Windows XP, 2003, 7, 11, Vista, 8/8.1, 10, and 11; 'Printer Interface' with radio buttons for USB, COM, LAN, and BLE; and 'Receipt printer' with radio buttons for POS-80C, POS-80, POS-58C, POS-58, POS-76C, and POS-76. A 'Port Check' section shows the IP address '192.168.3.27' in a dropdown menu. At the bottom, there are buttons for 'Check Port', 'PrintSelftest', and 'Install Now', along with a language dropdown set to 'English'. Red boxes and numbers highlight specific selections: '1.' points to the 'LAN' radio button, '2.' points to the '192.168.3.27' dropdown, and '3.' points to the 'POS-80C' radio button.

You are using Windows 10 x64 OS.
Please select Windows 10 to install.

Select Windows OS

☐ Windows XP ☐ Windows Vista

☐ Windows 2003 ☐ Windows 8/8.1

☐ Windows 7 ☒ Windows 10

☐ Windows 11

Port Check

2. 192.168.3.27

Printer Interface :

☐ USB ☐ COM 1. ☒ LAN ☐ BLE

192 . 168 . 3 . 27

Receipt printer

3. ☒ POS-80C ☐ POS-80

☐ POS-58C ☐ POS-58

☐ POS-76C ☐ POS-76

*Remarks: "C" means item with cutter

☐ Set Default Printer

Check Port

PrintSelftest

Install Now

English

2)Click Start Installation.

You are using Windows 10 x64 OS.
Please select Windows 10 to install.

Select Windows OS

☐ Windows XP ☐ Windows Vista
☐ Windows 2003 ☐ Windows 8/8.1
☐ Windows 7 ☒ Windows 10
☐ Windows 11

Printer Interface :

☐ USB ☐ COM ☒ LAN ☐ BLE

Receipt printer

☒ POS-80C ☐ POS-80
☐ POS-58C ☐ POS-58
☐ POS-76C ☐ POS-76

*Remarks: *C* means item with cutter

☐ Set Default Printer

Port Check

192.168.3.27

Check Port

PrintSelftest

Install Now

English

3)Select YES to print the test page and check the printer driver name.

You are using Windows 10 x64 OS.
Please select Windows 10 to install.

Select Windows OS

☐ Windows XP ☐ Windows Vista
☐ Windows 2003 ☐ Windows 8/8.1
☐ Windows 7 ☒ Windows 10
☐ Windows 11

Printer Interface :

☐ USB ☐ COM ☒ LAN ☐ BLE

Receipt printer

☒ POS-80C ☐ POS-80
☐ POS-58C ☐ POS-58
☐ POS-76C ☐ POS-76

*Remarks: *C* means item with cutter

☐ Set Default Printer

Port Check

192.168.3.27

Check Port

PrintSelftest

Install Now

English

POS Printer Driver V8.1 End

Succeed!
Do you want to printing test page?

Yes No

4)Installation is completed.

Troubleshooting

Print font blur	<ol style="list-style-type: none"> 1. Low printing density 2. Poor quality of paper roll 3. The life of the print head is near 	<ol style="list-style-type: none"> 1. Replace the paper roll 2. Modify the printing density: use "Printer Test" to set, connect the printer-advanced-Density set- enter the density value (the higher the value, the higher the density value)-click set; 3. Replace the print head
The printer doesn't work properly.	Printer setup error	<p>Restore factory settings;</p> <p>Instructions: Turn off the power of the printer press the "FEED" key-turn on the power at the same time- whenThe ERROR LED and the PAPER LED flash twice at the same time, release the "FEED" key, and the factory is successfully restored with a click.</p>
The network connection cannot be Printed.	IP address conflict	<p>Modify the printer IP address: use "Printer Test" to set, connect the printer - NEW IP-input IP-set New IP.</p>
ERROR LED and PAPER LED are always on, and buzzer sounds.	<ol style="list-style-type: none"> 1. The upper cover of the printer is not covered properly. 2. Running out of printing paper. 	<ol style="list-style-type: none"> 1. Check whether the upper cover is covered properly. 2. Replace the printing paper.
Incomplete printing	Paper setting is incorrect.	Check the paper setting size.

Clearance and Maintenance

Clearance

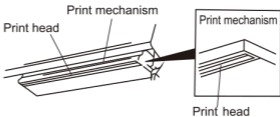
One of the following occurred, please clean printing head.

(1) Printing is not clear.

(2) Any vertical is not clear.

(3) Paper feed noisily.

Printing head cleaning steps:

Parts to be cleaned	Step	Recomtned cleaning frequency
Print head	1.Turn off the printer. 2.Allow the print head to cool for at least one minute. 3.Use a cotton swap and 100% ethanol to clean the print head surface.	When change new paper
		
Rubber roller	1.Turn off the printer. 2.Rotate the platen roller and use a cotton swap to clean with 100% ethanol.	When change new paper
Paper tear bar	Use a cotton swap and 100% ethanol to clean.	When necessary.
Sensor	Use air brush or vacuum to clean dust of sensor.	Monthly.
Inner side of printer	Use air brush or vacuum to clean the dust.	When necessary.

Notice

- 1)Please make sure power off when maintaining printer.
- 2)Don't touch or scratch printing head surface,roller and sensor.
- 3)Avoid gas,acetone or other organic solvent.
- 4)Wait till alcohol completely volatilized,close top cover and connect power again. Try print self test to make sure it works properly.



Warning

No part of this manual can be changed without agreement.The company reverses the right to modify the technologic, components,software and hardware. You may ask the distributors for more product information.No part of chapter in this manual can be copied or transmitted in any format without permission.

