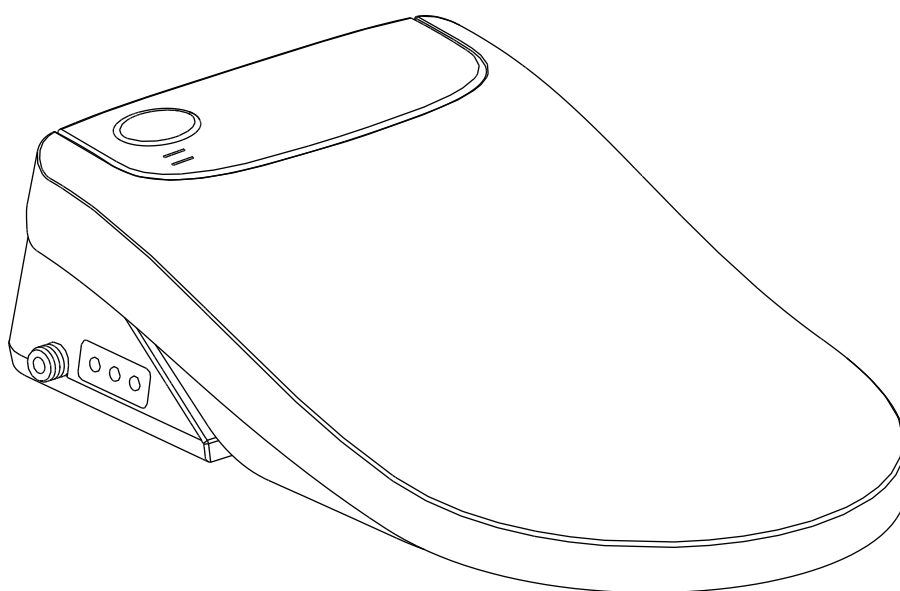


AQUATIZ

Instruction manual AQ1131 Smart Bidet Toilet Seat



Rated voltage: 220V-240V
Rated frequency: 50Hz-60Hz
Rated power: 1050W-1250W
Waterproof: IPX4



WaterMark

WMTS-051
WMK26646



For installation support, missing parts, or replacement requests, please contact the Aquatiz Customer Support Team directly.

Email: info@aquatizspace.com

Web: www.aquatizhome.com

Please read this manual carefully before installing and using this product.
Keep this manual for future reference.

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Safety Instructions

Please read the instructions carefully before installation and keep it available for future maintenance or reference.

Failure to observe this instruction can cause body injury and property damage.

Symbol Illustration

 Warning	Indicates that failure to follow the instruction may cause serious injury or a fatal.
 Caution	Indicates that failure to follow the instruction may cause body injury or property damage.
Symbol	Indication
	Prohibited activities
	Mandatory activities

 Warning	
	Do not throw cigarettes and other burning stuff into toilet, otherwise it might cause fire.
	Never disassemble, repair or modify this product. Doing so may cause fire or electrical shock. Do not wash the main unit or electrical plug with water or detergent. Doing so may cause fire or electrical shock. Do not handle the electrical plug with wet hands. Doing so may cause electrical shock. It is prohibited to use other electric appliances in the same socket. It is forbidden to use the power extension or unstable loose outlet; otherwise it may cause fire or electrical shock. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. This product is electric appliance, so it must be placed far away from water. Please don't drench urine and other liquid to it. Do not put a hand or other staff over the outlet of air dryer or block the outlet of air dryer. Doing so may cause burn and electrical shock. Do not lay on side or upside the product during the electrical circuit, to avoid fire or burning.
 Mandatory activities	Do not install or use the product in wet places as steam room etc. This product must be connected to properly grounded power outlet socket. Please make sure the power socket conforms to the national standard (left is null line, and right is live line) .

⚠ Warning

 Mandatory activities	This product should be used with 220V-240V, 50-60Hz electrical current only, load current is at least 10A. Power plug must be equipped with ground fault circuit interrupter or ground fault electrical leakage protector or similar high sensitive, rapid type leakage switch (Rated sensitive current under 10mA). It is recommended to use water-proof electrical outlet which should be installed in the place where is not easily got wet. The old aging water supply hose can not be used, otherwise it might cause leakage, fire or electrical shock. Installation of the bidet seat should include specified components and new water supply hose. When move the product from cold or wet environment into normal room temperature, wait for 2 hours until the condensation water is fully volatilized. Doing so can prevent the product from electrical short-circuit.
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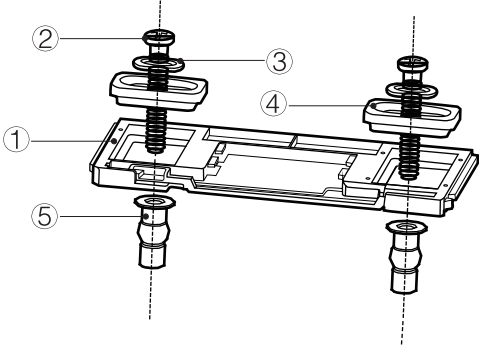
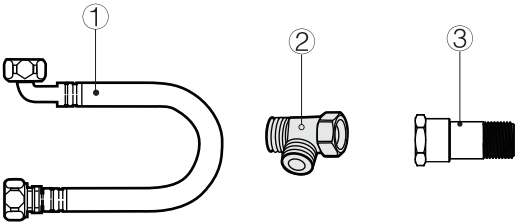
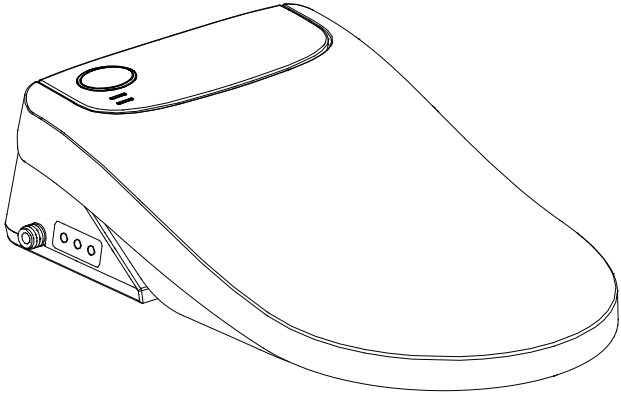
⚠ Caution

	When it thunders, it is strongly recommended to pull out the power plug. Do not use the product in the places close to bathtub or water tank. Do not place the product in water or other liquids. Do not touch the product that has fallen into liquids, immediately pull out the power plug. Do not stand on ceramic toilet. Ceramic toilet must install floor fixing bolt. Do not stand on product unit, seat and cover. Do not use lacquer thinner, petrol, liquid medicine, detergent, insecticide, toilet cleanser and scrubbing brush to clean the product. Only use tap water or potable water; otherwise it may cause chafing. Exposure to direct sunlight is prohibited. This product is equipped with soft-closing seal cover. Heavy pressing or pushing may damage the soft-closing damper. Do not connect water supply to heater outlet. Make sure inlet water temperature at 3~35°C. Do not lean against the seat cover when using the product, to avoid damage. Stop using the product and shut off the power when product malfunctions, please contact service people for professional service.
 Mandatory activities	During installation, disassembly, repair and maintenance of the product, the power plug must be switched off and water supply be shut off. When the room temperature is under zero degree, please dry up the water tank, to avoid freezing. When not using the product over three(3) days, drain the water out of the container and pull the electrical plug from the wall outlet. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children being supervised not to play with the appliance. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Raise rest room temperature to prevent the toilet from damage due to freezing.

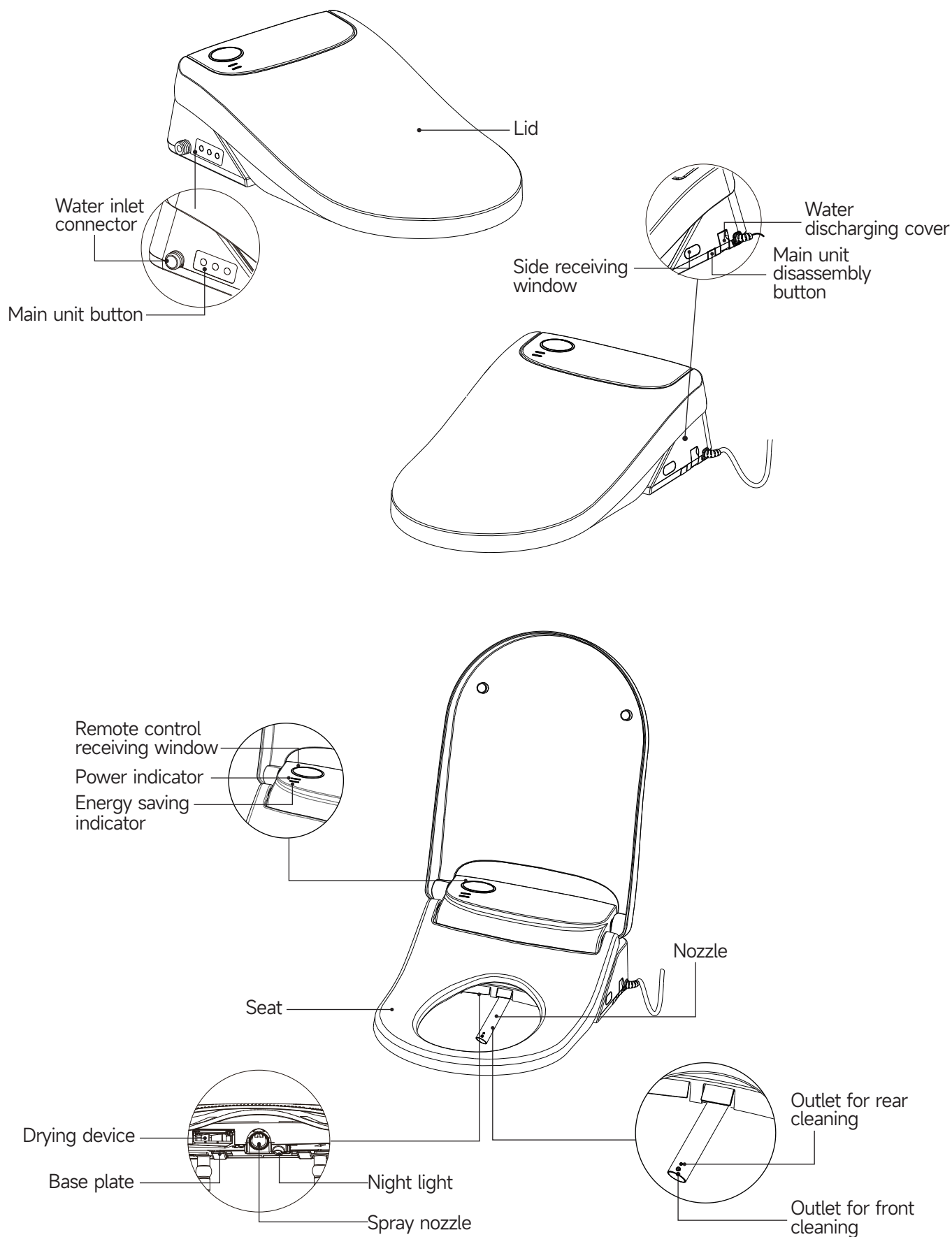
Technical Specification

Main Unit	Rated voltage	220V-240V, 50Hz-60Hz
	Rated power	1050W-1250W
	Water pressure range	Minimum water pressure 0.07MPa (20L/min. flowing pressure). Maximum water pressure 0.8MPa (Hydrostatic pressure)
	Power cord length	About 1.5m
Cleaning device	Container capacity	400ml
	Heating power	1000W
	Water temperature	6 different level adjustment
	Water volume	5 different level adjustment
	Washing mode	Rear washing / Oscillating washing, Front washing / Oscillating washing
	Spray cleansing location	5 different level adjustment
	Water pressure protector	Pressure stabilize, Automatic pressure discharging
	Anti-fouling device	Speedy water discharge device, Automatic nozzle cleaning, Anti-syphon device, Anti-backflow device, Filter device
	Safety device	Temperature controller, Thermal fuse, Ground protection, Air burning preventer
Drying device	Warm wind speed	Over 4 m/s
	Warm wind temperature	6 different level adjustment
	Heating power	250W
	Safety device	Temperature sensor, Temperature controller, Thermal fuse
Heated seat	Surface temperature	6 different level adjustment
	Heating power	50W
	Open and close device	Quiet soft-closing device, Auto open and close
	Heated burning protection	The seat temperature will automatically lower to level 1 in 10 minutes after using
	Safety device	Seat sensor, Temperature sensor, Temperature controller, Thermal fuse
Intelligent	Night light assembly	Intelligent, often in the off state
	User ID setting	To avoid disturbance from remote controls by multi-user

Packaging List

Remote Control		 The appearance and function of the remote control are subject to the actual product
Base Plate Parts	① Base plate	
	② Bolt (2pcs)	
	③ Flat Washer (2pcs)	
	④ Plastic Plate (2pcs)	
	⑤ Expansion Nut(2pcs)	
Water Supply Assembly	① Water Supply Pipe (1pcs)	
	② 3-way Connector (1pcs)	
	③ Dual Check Valve (1pcs)	
Installtion Manual Warranty Card Installation paperboard	Installtion Manual	
	Warranty Card	
	Installation paperboard	
Main Unit		

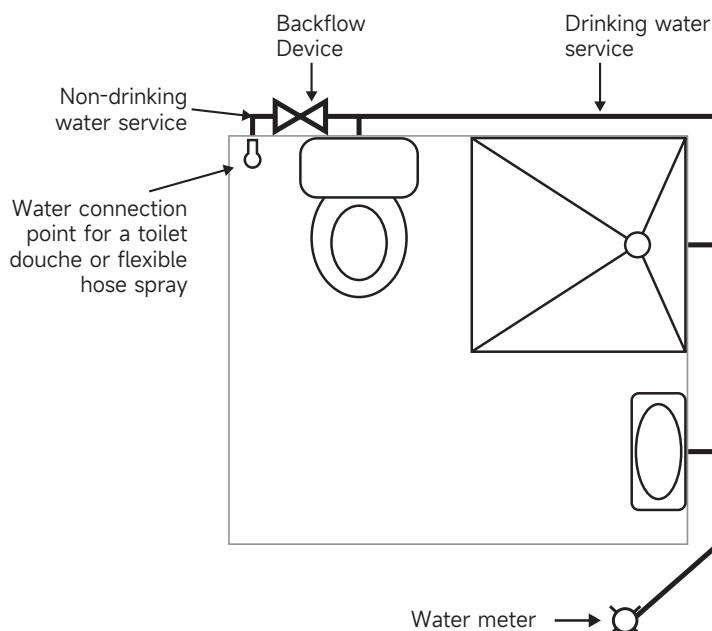
Main unit identification



Installation Instruction

 **WARNING:** Installation can only be conducted by the authorized license plumber following NCC Part Three (PCA) with appropriate high-hazard cross connection control.

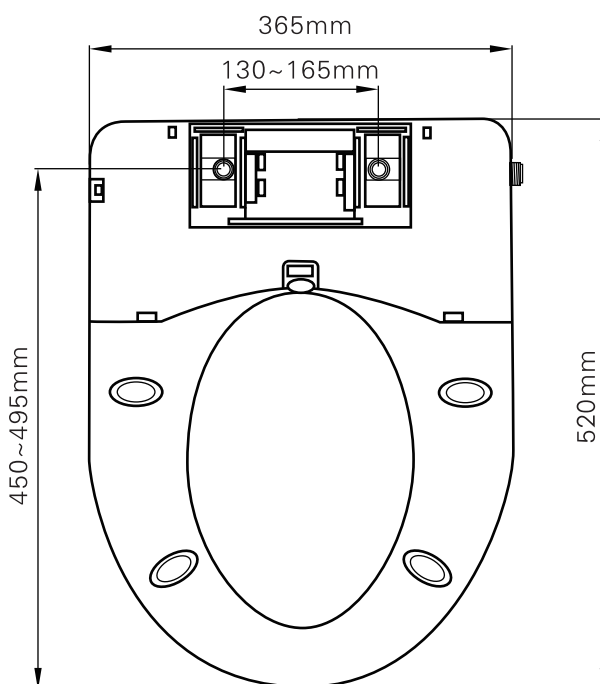
 **WARNING:** According to PCA, AS/NZS 3500.1 and WMTS 051:2021, this douche seat must be externally installed an appropriate high-hazard backflow protection device, such as Reduced Pressure Zone Device (RPZD). It must be installed upstream of the toilet douche seat. Below figure as an example. (Backflow device is not included in this package, need be purchased from local market.)



This product does not have a Deemed-to-Satisfy installation pathway and/or prescribed Hazard Rating in accordance with the Plumbing Code of Australia (PCA)

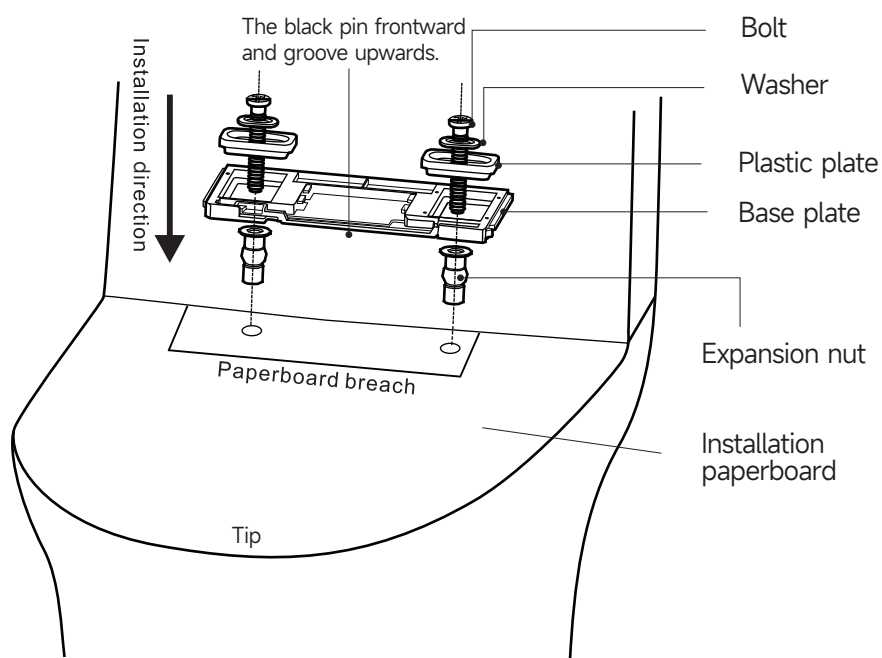
Installation dimension

Note: please check if the installation dimension matching the user's toilet.



Installation of mounting plate

Press the expansion nuts into the installation holes in the toilet, then install the base plate, plastic plates, flat washers and bolt as per the drawing and tighten the bolts.



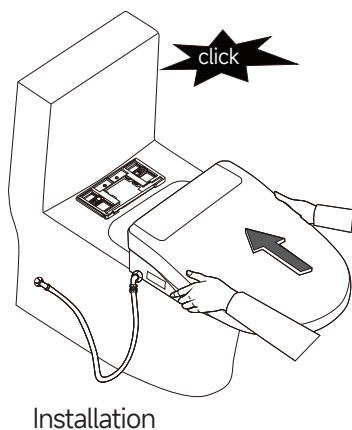
Note:

Unfold the installation paperboard, align the paperboard well fit ceramic bowl from the tip, and then insert base plate to the paperboard breach to make sure base plate align with paperboard breach.

Installation and disassembly of main unit

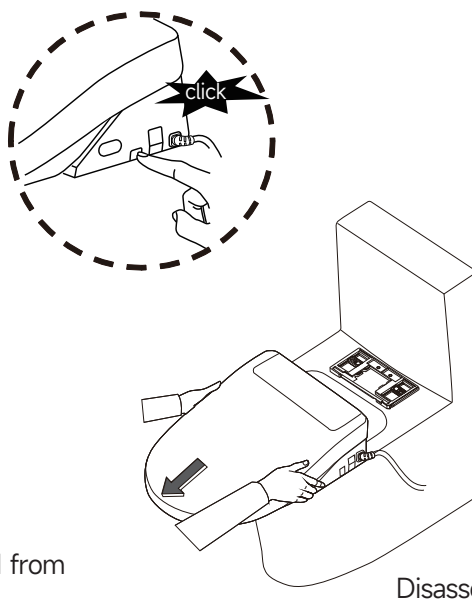
Installation

Push the bidet back onto the base plate until a “click” is heard.



Disassembly

Press the “removal button” on bidet, until a “click” is heard, and pull it out.

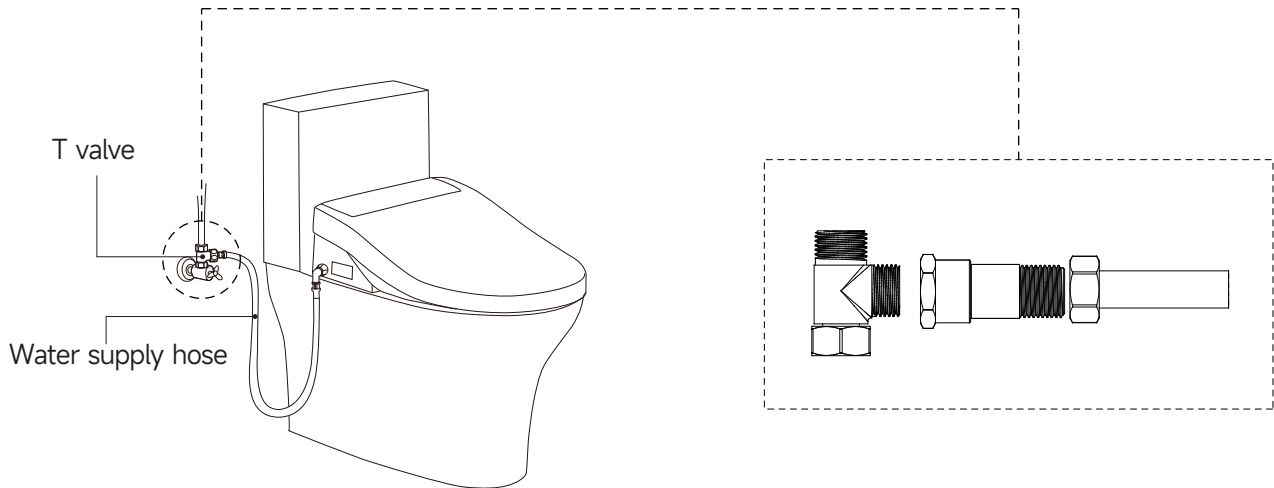


Note:

Before pulling out the bidet, release hand from “removal button”.

Connecting the water supply pipe

Connect T valve to shut-off valve, then install dual check valve as shown and then the bidet water supply hose. Finally, connect the toilet water supply hose to the T valve.



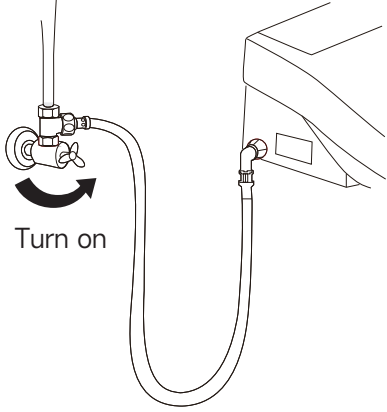
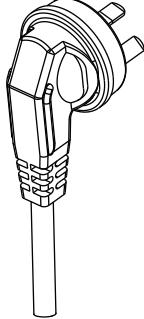
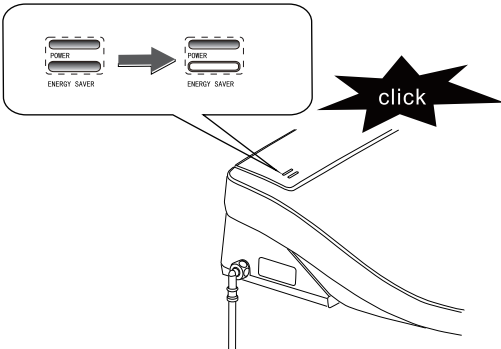
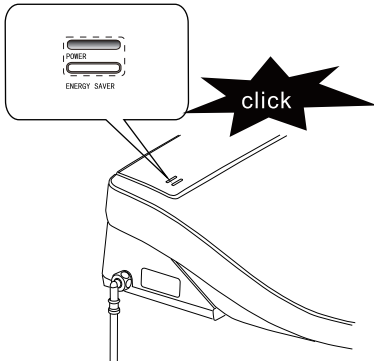
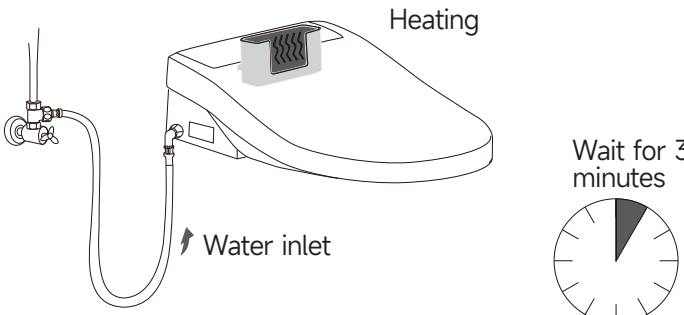
Note:

Do not distort or damage the supply hose to avoid any leakage.

Do not use water supply hose and other accessories of other brands, which may cause danger.

Do not recommend to use our old water supply hose and accessories, which may cause danger.

Installation instruction

Checking the power and water supply	
Connect the water supply hose and turn on the angle valve. Check if any leakage.	Plug the power cord into a properly grounded electrical outlet.
	 Important Notes • This product is designed for use with a standard AU plug configuration. • For enhanced electrical safety, the use of an external RCD (Residual Current Device), such as a safety switch, is recommended. • The supplied power cord is designed for stable and reliable operation. Product design is continuously optimized to enhance performance and safety. • Please refer to the actual product received for final configuration.
The main unit buzzer rings first “click”, the power light and energy saver light will flash. Power light on and energy saver light off means self-inspection.	The buzzer rings second "click" to show that self-inspection is finished.
	
The water starts to flow into tank and heating will take 3 minutes.	
	

Function illustration of keys in main unit and actuator		
	 Power	1. Long press “Power” button to enter standby mode; and then quick press “Power” button to restore functional mode. 2. When people sit, press “Power” button to stop the function of rear, front washing or drying. When no one sits, press “Power” button to switch between function mode and power save mode.
	 Front washing button	When people sit, press “Front washing” button, it will wash the front portion of body; repress “Front washing” button or “Power” button, the function will be finished. After a cycle, this function will be finished automatically, if people keep sit, it will switch to drying function, and will stop after a cycle.
	 Rear washing button	1. When the human body is seated, press “Rear washing” button, it will wash the rear portion of body. Repress “Rear washing” button or “Power” button, the function will be finished. After a cycle, this function will be finished automatically, if the human body remains seated, it will switch to drying function, and will stop after a cycle. 2. When no one sits, press “Rear washing” button, then the wand will stretch out to clean the nozzle and spray wand manually.

Remark:

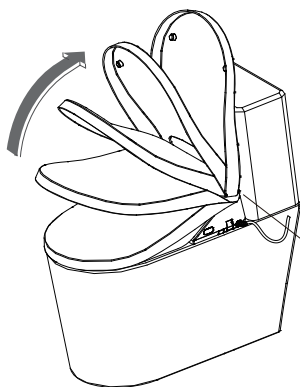
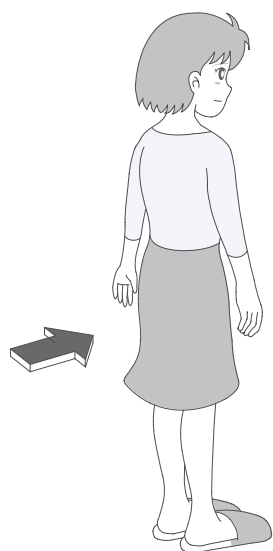
1. When main unit is in functional mode, the light of power goes on and energy saver light is off; When in energy save function, the light of power goes off, and energy saver light is on; When in standby mode, both lights are off.
2. The default setting of all function is on middle level, after using remote-controller, shift to the level showing on remote-controller.
3. If the product is not used for continual 72 hours, the water in the tank will automatically discharge for 90 seconds and replaced by fresh water, to avoid bacteria.

Function illustration of keys in remote-control
· The operating method of remote control shows in instruction manual.

Auto lid open/close

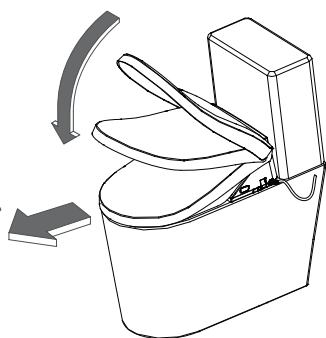
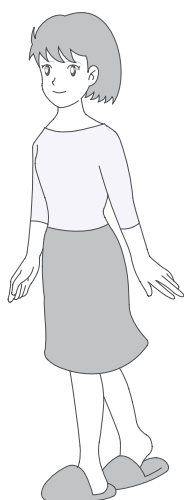
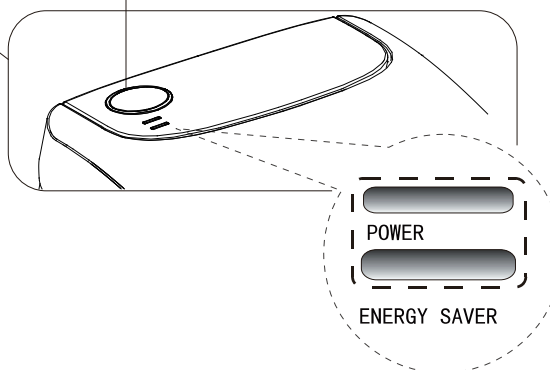
If you purchase the intelligent toilet with auto lid open/close function, the product can achieve the function of auto lid open/close. The factory default of this function is on closed situation, so please start the auto lid open/close function by using remote controller.

1. When user close to the toilet



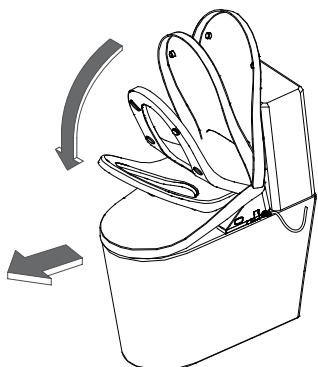
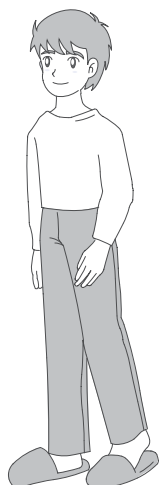
1. When user is close to the seat, and the human body sensing window detects the action of user, the power and energy-conservation indicator lights on, and then the seat cover opens automatically.
2. In summer, when the room temperature is above 30°C, the temperature difference between user and surrounding will become smaller, so the sensing window may not detect the action, please use controller to open/close the seat cover.

Human body sensing window



2. Using toilet

The seat cover closes automatically 60 seconds later after user leaves.



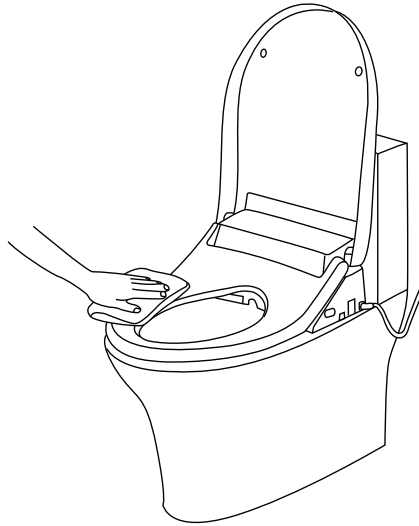
3. When men stand to use toilet

1. Open the seat by remote controller or hand.
2. The lid and seat will be closed 60 seconds later after user leaves.

Daily maintenance

Main unit maintenance

1. Shut off power supply at maintenance.
2. Turn the seat upward open, press down the button located on the right side of main unit and pull out the seat. Wipe the stain with a soft damp cloth.
3. After cleaning, re-install the seat back to main unit.



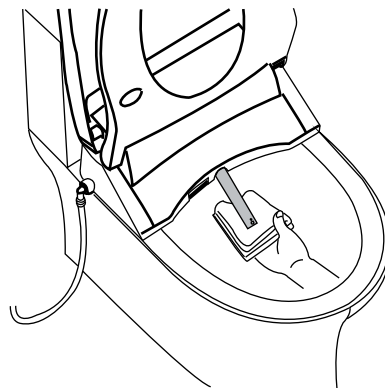
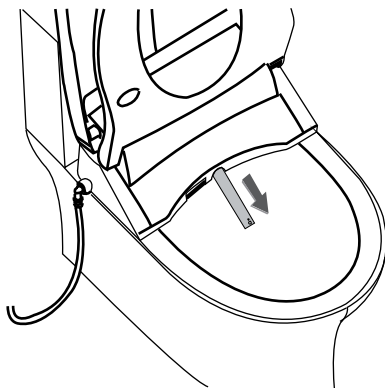
Note:

Do not pour the water on the product at maintenance.

Spray nozzle maintenance

Do the following to clean the wand.

1. Press the "rear washing" button for a while, the nozzle rod will come out, clean with a cloth or soft bristle brush manually.
2. Press the "stop" button or "rear washing" button, the nozzle rod will retraction.

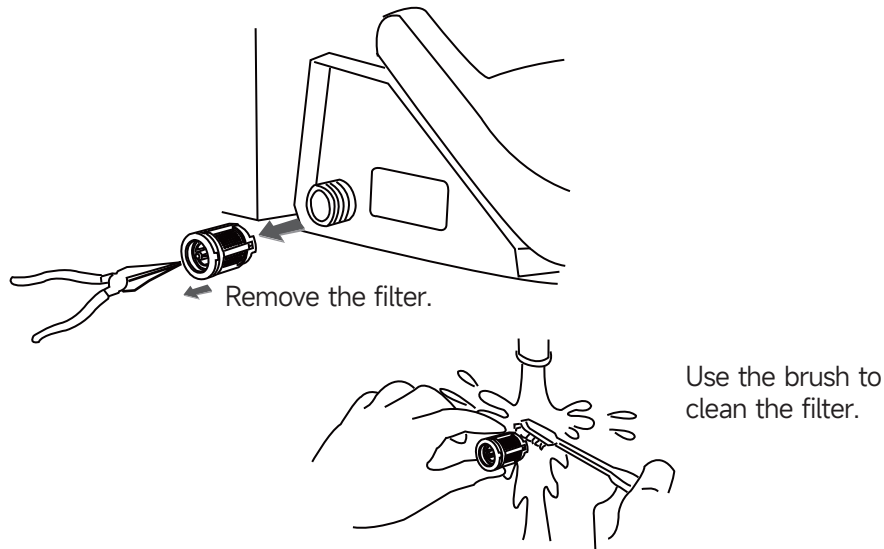


Note:

1. Do not apply force when pushing or pulling the wand, as this may damage the mechanism.
2. Spray nozzle can be disassembled and cleaned.

Inlet filter cleaning

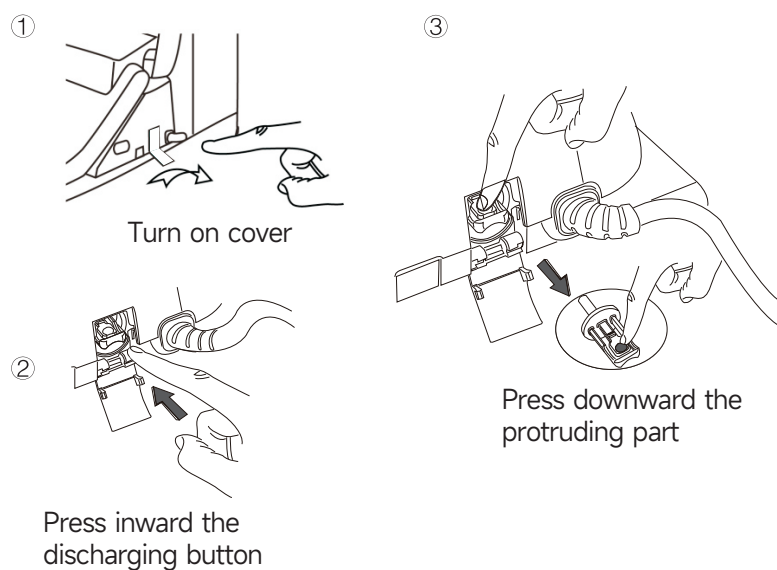
1. Pull out electrical plug, then shut off water supply valve and remove water supply hose.
2. Remove the filter. Use the brush to clean the filter.
3. Put the filter back into inlet after cleaning. Then connect the water supply pipe.



Tank anti-freezing and anti-bacterial maintenance

When room temperature is under zero and electricity is disconnected, or user is away for a long time. The water inside the tank should be discharged.

- 1) Open the tank cover, press the discharge button, turn on valve to discharge the water.
- 2) Slightly press the discharge button protruding part to turn off discharging valve and cover.



Note: Before water discharging, the power must be cut off!

Troubleshooting Guide

Problem	Cause	Solution
No flushing	Water supply hose buckling causes block	Solve the buckling
	Fill valve is off	Turn on the fill valve
	Water supply is cut off	Connect water supply and wait for the water
Poor flushing	Water supply hose buckling causes partial block	Solve the buckling
	Fill valve is not fully turned on	Turn on the fill valve fully
	Filter is dirty and causes block	Clean the filter
The water is not hot	The water temperature is setted on normal temperature level	Reset the water temperature
	In standby mode or power save mode	Switch to function mode, and then wash after 3 minutes
Seat temperature is not hot	The seat temperature is setted on normal temperature level	Reset the seat temperature
	In standby mode	Shift to function mode for 3 minutes
Wind temperature is not hot	The wind temperature is setted on normal temperature level	Reset the wind temperature
No wind out	In standby mode or power save mode	Shift to function mode to use dry function
Spray wand cannot retracted	Power off	Push back the wand lightly and wait for the power
	Get stuck by impurities	Clear away the impurities
Spray wand cannot stretch out	Power off	Push back the wand lightly and wait for the power
	Do not sit in sensing area	Sit right in the sensing area
Controller cannot display	Reverse the polarity of battery	Reload the battery
 Caution	If the problems cannot be solved as per above methods, please shut-off the power, and contact service providers for maintenance.	

Product warranty card

Model No.		Customer Name	
Seller		Purchasing Date	
Invoice No.		Customer Contact	
Distributer Stamp		Distributer Phone	

Thank you for choosing our product. This product is warranted for two (2) years since the purchasing date for free repair of problems arising out of defects in workmanship while using in accordance with installation manual and usage cations for intended purposes.

If the product does not work properly with warranty period, please contact us via info@aquatizspace.com .

This certificate must be presented to obtain free service under this warranty.

Our company reserves the rights to replace the product by other similar models.

We can serve to fix or repair the product at a reasonable service charge, after expiration of warranty period.

Service charges shall be paid even during the warranty period, if breakage or damage is caused by any of the following events (including but without limitation).

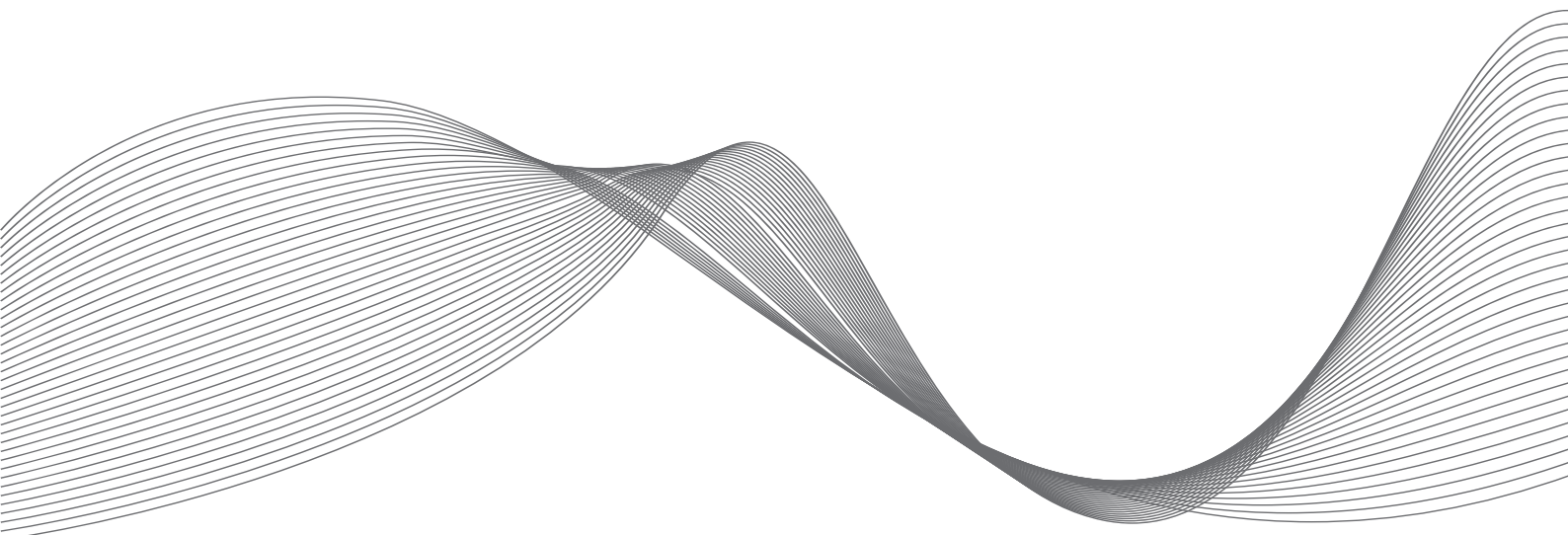
1. The user's negligence or mistake in operation, unreasonable repair or alteration.
2. Product are damaged by negligence or mistake during installation.
3. The movement of installation location of the product.
4. Using the product outside of intended use in residential housing or commerical hotels.
5. The use of non specified power supply (voltage, rating pressure)
6. The dirt, sand and impurities that causing invalid operation.
7. Damages due to force majeure (including but not limitation to natural disaster) or other incidents.
8. The user fails to use in compliance with the warning or caution described in the installation manual.

Remark:

Please fill in date, seller correctly. If there are some mistakes, the warranty will get invalid. This two year warranty for free of charge of repair service is only for the items listed in the warranty.

The purchasing date is subject to the purchasing invoice or receipt.

Please keep this warranty and invoice/receipt available for repair or maintenance.



The picture of product may not entirely consistent with actual appearance and color because of products improvement, please in kind prevail.